

Utility Asset Management - Policy Manual

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Quality Policy

Utility Asset Management
A Unit of UXC Limited
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Purpose

The purpose of the Policy is to outline management's expectations for service and product delivery standards of Utility Asset Management and is applicable to all of the activities performed by the company.

Policy

Utility Asset Management is a unit of Utility Services Corporation Ltd. The company is committed to providing efficient, high quality services and products to its clients and has embraced the systems outlined in ISO 9001, which provides the mechanisms for ensuring that the Company continues to improve in response to changes in technology and as a result of customer needs.

The Company continues to respond to the developing needs of its clients and is committed to expanding the range of services provided to meet client needs into the future.

Utility Asset Management is proud of its reputation for delivery of services and integrity which has been developed and is committed to ensuring improvements to their already high standards of workmanship and customer service.

The company is committed to the continual improvement process to develop our reputation, people, technologies and finances to ensure we have sustainable practices and improve our customer satisfaction.

The Company recognises that its strength lies with the employees who perform the work and will ensure that all employees are trained in all aspects of their work and are provided with the necessary equipment and resources so that we have a culture and systems of work to enable the activities to be performed safely and to documented standards. All employees are required to carry out their roles in accordance with the documented policies and procedures.

Authorised by:

A handwritten signature in black ink, appearing to read 'Paul T. ...'.

General Manager